

CHUCK E FOCUS

Week 3 – January 22, 2016

1707 Market Place Blvd Suite 200
Irving, TX 75063
972-258-8507



Who's ready to sell some Promo Cups?

2nd Quarter Cashier Sales Contest – Promo Cups!

Contest Details:

Dates: Feb 1 – Feb 28, 2016

Who is Eligible: Hourly Cast Members, with a minimum of \$1000 in F&B transactions with the highest item sales/net sales ratio. Prizes are subject to payroll tax deductions

What you win: Gift Cards!!! Top 25 win \$250, 25-50 win \$100, 50-100 win \$50

**Top Restaurant wins the
Sales Booster Traveling
Trophy**



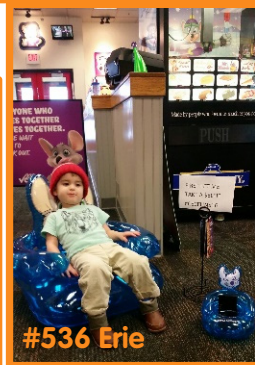
**Top 10 Restaurants will
receive a Sales Booster Pin
for everyone on their team**



Poster will be mailed out to all restaurants on Friday, January 29th

All sales contests will be monitored, audited, and subject to disqualification

MY FAVORITE FUN



DEAR CHUCK E...

I would like to commend the staff at the Rockwall location on the evening of December 26, 2015. During our visit a tornado passed by just a couple of miles away and every staff member I observed was calm and professional. As you might imagine, some of the patrons were not as calm and some of the patrons were slightly uncooperative but the staff remained calm and polite. Even before the tornado, I was approached by the manager on duty when he saw that I was confused with the card purchasing process. He took his time to explain and show me how to purchase the card. I'm sorry I did not get any names of employees but please check to see who was working that evening and know that they are excellent representatives for your company.

Central Region
Rockwall, TX #038
RVP Chris Kelly
DM Andy Wittman
GM Lisa Christofferson

ANNIVERSARIES

5 YEARS

Dan Harrington ~ Location 053
Julie Cardoso ~ Location 054
Kristina Tennyson ~ Location 066
Earle Garner ~ Location 579
Florentino Pena ~ Location 586
Brent Aldridge ~ Location 778
Kendra Guevara ~ Location 785
Danielle Markowiak ~ Location 785
Connor Creighton ~ Location 855
David Ridings ~ Location 951

10 YEARS

Qing Zhao ~ Location 048

15 YEARS

Ana Garcia ~ Location 075
Clara Berrios ~ Location 774
Shawna Vazquez ~ DM Northern Region

I just wanted to let you guys know that Jim, the guy working at this location is awesome. My son wanted a dinosaur, but was not sure which one. He brought three of the dinosaurs out and put on a really funny act/battle with them. Gordon, my son, laughed really hard and chose the dinosaur he wanted. He was happy the rest of the day. Thanks Jim, and thanks Chuck E. Cheese!



Western Region
Bellevue, WA #305
RVP Tim Kerum
DM Tony Reynolds
GM Rian Coffey
Cast Member Jim

I recently held my 2 year old son's Birthday at this location. Please let me tell you how happy I am with the service that we received. We were welcomed by a very friendly manager who made myself and my family very comfortable. Our party table was already set up and it looked great. Our host, Justin was AWESOME! We cannot say enough about him, our guests and kids loved him! This new CEC is great! We will see you again soon!

Southern Region
Tuscaloosa, AL #803
RVP Mike Boyko
DM Seneca Gray-Robinson
GM Maurice Chandler
Cast Member Justin

We had the best time at my daughter's party! Zoey our hostess was awesome! She went above and beyond to make sure that my daughter felt special and that the party ran smoothly (even though we were late). I was so impressed by her service, we will be back for sure. Thank you so much Zoey for the great party.

Northern Region
Boardman Park, OH #552
RVP Jim Brawley
AD Dennis Sanders
GM Rocco Ferreri
Cast Member Zoey

LEARNING & DEVELOPMENT

BUFFET SMTS

Buffet SMTS will start shipping today, Jan 22 from Office Max. Please keep your eyes open for these materials to soon be arriving within the coming days. If you are needing to re-order any supplies for your buffet, please refer to the below table for information:

	Vendor	Part #	Cost
Salad:			
Dressing Containers - Labeled	Ed Don	12463	1.50
Dressing Holders	Ed Don	1023731	1.90
Pizzas/Desserts:			
Steel Pizza Trays 13"	Ed Don	K1270	3.5
Pie Servers Wood Handle	Ed Don	K6653	1.50
Surface Thermometer	Ed Don	K5461	12.12
Pizza Cutter Red Handle	Ed Don	1024106	5.63
Pizza Cutter Green Handle	Ed Don	1019955	5.66

NEW WING PUMP ROLLOUT:

If you have not already, everyone should soon start receiving new wing sauce pumps. You will begin receiving dressings and wing sauces in gallon jars instead of bags. As soon as the new wing sauces begin arriving, we are pleased to announce a new, efficient procedure for saucing wings which will begin shipping from Office Max next week. If you have any questions regarding these new procedures, please contact the L&D Department at learning@cecentertainment.com



CASHIER CUTOUT CARD PLASTIC PROTECTORS

If you are in need of more plastic Cashier Cutout card protectors, these can be ordered through Staples.

Smead self adhesive poly pockets item #377305

MERCHANDISE

Update: Dennis Foland shipping delays

Dennis Foland is running a week behind due to the amount of emergency orders that were placed and larger regular orders. The goal is to be caught up by the first week of February.

Moving forward, if you need an emergency order please limit it to birthday items, promo cups, b-day promo cups. When placing your order please make sure to print a copy to save; this way you know what you have coming in and won't double order. We are working closely with Dennis Foland to get back on schedule. We apologize for the inconvenience.

Please e-mail Joe with any questions at jpeterson@cecentertainment.com or Angel at aatchley@cecentertainment.com

If you have any questions pertaining to your order please e-mail Dennis Foland at customer.service@folandgroup.com

RESERVED BIRTHDAY SIGNS

We have updated the artwork on the Reserved Birthday Signs! If you are needing more signs, please contact the L&D Department at learning@cecentertainment.com



GM OPPORTUNITIES

621 Phoenix, AZ	554 South Toledo, OH
312 Fayetteville, AR	737 Columbus, OH
322 Dublin, CA	890 Lawton, OK
379 Concord, CA	660 Portland, OR
768 Pinole, CA	455 Montgomeryville, PA
719 West Orlando, FL	667 Jackson, TN
059 457 Lowell, MA	570 Texarkana, TX
112 Florence, KY	580 Valley View Dallas, TX
963 Lexington, KY	867 Ft. Worth-Presidio, TX
479 Natick, MA	114 Layton, UT
308 West Las Vegas, NV	624 Lynnwood, WA
547 Mayfield Heights, OH	

DISTRICT MANAGER

District Manager

Based in Denver, CO

MY FAVORITE FUN FEATURE OF THE WEEK GOES TO...

Team Naples #778

A great example of thinking out of the box! Team Naples has booked 6 fundraisers since they set up this display in their restaurant.

WOW!



Gift Card Sales Contest – Canada Winners!!!

We would like to say a **HUGE CONGRATULATIONS** to the following cashiers not mentioned last week, in placing in the Top 100 for the Gift Card Sales Contest. Your Gift Card Certificates will soon be on their way!!!

Megan Richards ~ Location 831 ~ \$100

Anna Hrisikov ~ Location 833 ~ \$50

Jessica Fairbarin ~ Location 847 ~ \$50

Frohar Mohammadi ~ Location 872 ~ \$50